

Warranty

OUR WARRANTY IS DOUBLE INDUSTRY AVERAGE!

FREE ANNUAL CHECK-UP FOR 2 YEARS!

We promise to complete your project as per your written proposal and carry out the work in a professional and courteous manner.

Any exceptions to this will be corrected as noted or at the job completion and prior to final payment. Issues that arise out of product performance will be dealt with on an incident by incident basis.



- **5 YEAR WARRANTY ON INTERIOR APPLICATIONS.**
- **4 YEAR WARRANTY ON EXTERIOR APPLICATIONS.**
- **NO WORRY WARRANTY INCLUDES A FREE EXTERIOR INSPECTION FOR 2 YEARS!**

Colour Scheme Professionals Inc. will warranty for 48 months against peeling, chipping or blistering paint or stain, which is the result of poor or improper workmanship. We will return the following spring, for 2 years, to inspect your project for defects and repair per our warranty.

The customer must perform the following for the above captioned warranty to be effective:

1. Provide a copy of the original executed Proposal Agreement. Contact Colour Scheme Professionals Inc. in writing within the warranty period and as soon as the defect is known.

Colour Scheme Professionals Inc. will perform the following:

1. Repair failed areas only. Prepare the surface same as stated in the Proposal Agreement and touch-up paint same as stated in Proposal Agreement.
2. Repair failed areas at no labour cost to the customer. Paint colour and sheen will not be an exact match in some areas of touch-up due to possible fading.
3. Customer to provide materials for touch-up.

Winnipeg's Premier Painters since 1992



The following is not covered by this warranty:

1. Painting and carpentry where the customer supplies material.
2. Failed areas due to water damage, moisture damage, ground contact damage & due to excessive moisture content with in the substrate, greater than 12%.
3. Lap marks, fading, chalking, bleed through from knots, rust stains, tannin bleed.
4. Horizontal or sloped painted or stained surfaces includes decks and fences.
5. Chipped paint due to abuse or “wear and tear”. Any damage to stucco or masonry coating, which may occur due to ongoing, concealed deterioration. This may manifest as efflorescence, a white chalky leaching of salts to the surface, accompanied by a crumbling of the stucco or masonry surface.
6. Acts of God. Not responsible for damage from Downspouts Removed in order to carry out work.
7. Rotted wood or previously partially rotted wood, or rotted wood due to paint failure.
8. Coating failure resulting from previous coat breakdown. Some coatings will release from the surface of the substrate after the application of new paint. The new coating dries and “pulls” the aged coating from the substrate. Identifying this in advance is not possible. This phenomenon is most likely on wood siding. Recoating of affected areas and remediation will be charged on a time and material basis.

9. Stucco Repairs

10. Interior crack repairs & drywall taping

Colour Scheme Professionals Inc. is committed only to quality service, application procedures and products. In the event of a warranty claim, we apologize in advance for any inconvenience.

We take care & use caution to protect all surfaces but **Colour Scheme Professional Painters** does not accept liability for; any damage to flooring for moving furniture or appliances such as, but not limited to, stoves or refrigerators; any damage to window shutters, blinds, draperies, or hardware as a result of removal or reinstallation.

3rd coats: Unless specified in the proposal, if required, will result in additional time & material costs.

Standards: All applicable standards adopted by the Painting and Decorating Contractors of America shall be incorporated into these documents.

Winter Discounts: We offer winter discounts on projects quoted in the spring, summer, and fall and completed in January, February and March. Please ask about our current program. Projects must be booked by November 30th to qualify. Programs, promotions, and giveaways cannot be combined.

This quotation will be honoured for 90 days.

Terms: 25% deposit on all bookings. 50% of remaining balance required on job start. Final payment due upon completion.

Notice of Cancellation: You may cancel this transaction, without penalty or obligation, within seven (7) days from the date listed on reverse side. To cancel this transaction, email or deliver a signed and dated copy of this cancellation notice to the address provided. Cancellation after the seven (7) day period may be charged a 10% cancellation fee.

Privacy: Information provided to Colour Scheme Professionals Inc. is intended for the use of Colour Scheme Professionals Inc. and Colour Scheme Professional Painters. All collected information is for the purpose of carrying out the transaction and promotion or our services. Signing the agreement to provide services indicates agreement to the collection of data and its intended safe storage and use.

Colour Changes: All colours must be chosen by the customer before any work is done. If a colour change is required by the customer after the job begins, we may charge an additional fee for the time and material expenses arising from the changes.

Late Accounts: A 2% service charge will apply to all amounts outstanding. Service charge will begin accrual per our payment terms. 24% per annum. This proposal, if accepted with a Contract or Purchase Order, shall become part of the contract. All changes to work will be charged at \$75 per hour. Overtime rate of \$110 per hour.

Signing your proposal agreement electronically or by other means is acknowledgment of our terms.

This Warranty does not apply to Commercial Projects.



Our clients paint a wonderful picture of us



5.0 Average Review Rating



4.9 Average Review Rating



4.8 Average Review Rating

We're known to play it safe



\$2M Liability Insurance



Safe Work Practices



Insured Staff

